

## Quality Policy

**ISO Scope for UKCEH** *'The provision and management of environmental research and scientific services'*

**The UK Centre for Ecology & Hydrology (UKCEH)** is the UK's leading centre for environmental science, spanning water, land, and air. We take a whole-systems approach to understanding the environment, its role in sustaining life, and the impact of human activity, supported by our breadth of expertise and underpinning capabilities.

UKCEH is committed to delivering high-quality science and support functions to meet the needs of our stakeholders. To achieve this, we operate a Quality Management System (QMS) that:

1. **Complies** with the requirements of ISO 9001:2015
2. **Supports a culture of continual improvement** across all activities that influence the quality of our outputs and stakeholder satisfaction.

### Commitments of UKCEH's Senior Leadership Team

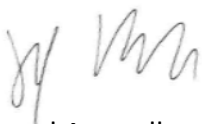
The UKCEH Senior Leadership Team is dedicated to ensuring the effectiveness and improvement of the QMS by:

- **Complying** with QMS requirements.
- **Embedding** the Charity's strategic direction and objectives into the QMS to ensure alignment with UKCEH's overarching goals and mission.
- **Allocating resources** to support QMS objectives and foster quality improvements.
- **Engaging with stakeholders**, gathering, and acting on their feedback to enhance satisfaction.
- **Monitoring and improving** the QMS's effectiveness through regular performance reviews.
- **Ensuring suitability**, by periodically reviewing the QMS to meet evolving needs and expectations.
- **Communicating** the QMS and ensuring it is understood across all levels of the organisation.

### Quality Objectives

UKCEH's quality objectives are embedded in its organisational goals, as approved by the Trustee Board and Executive Committee. Progress towards these objectives is reviewed periodically to ensure alignment and continual improvement.

Dr Stuart Wainwright, Chief Executive, UKCEH



Reviewed Annually - Last reviewed January 2025